

Message

From: Wehrly, Linc [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=64E5F31CCB4841018441B3BF074842D0-WEHRLY, LINC]
Sent: 9/24/2015 2:23:01 AM
To: Hengst, Benjamin [Hengst.Benjamin@epa.gov]
CC: Bunker, Byron [bunker.byron@epa.gov]
Subject: Re: Reuters inquiry about VW letter to customers

Ben,

VW issued two voluntary recalls almost a year ago in an attempt to address the high off-cycle emissions. The first one was in December, 2014 for the GEN 2 (SCR) vehicles and the second one was in March, 2015 for the GEN 1 (LNT) vehicles. The letter was probably for the second recall.

Linc

Sent from my iPhone

On Sep 23, 2015, at 9:22 PM, Hengst, Benjamin <Hengst.Benjamin@epa.gov> wrote:

fyi

From: Purchia, Liz
Sent: Wednesday, September 23, 2015 9:10 PM
To: Valentine, Julia; Grundler, Christopher; Hengst, Benjamin; Millett, John
Cc: Conger, Nick; Hull, George
Subject: Re: Reuters inquiry about VW letter to customers

Ex. 5 Deliberative Process (DP)

Liz Purchia
U.S. EPA
202-564-6691
202-841-2230

On Sep 23, 2015, at 9:07 PM, Valentine, Julia <Valentine.Julia@epa.gov> wrote:

Liz,

Please advise

Sent from USEPA iPhone

Begin forwarded message:

From: "StClair, Christie" <StClair.Christie@epa.gov>
Date: September 23, 2015 at 9:05:38 PM EDT
To: "Valentine, Julia" <Valentine.Julia@epa.gov>
Subject: Fwd: Reuters inquiry about VW letter to customers

Christie St. Clair
Office of Public Affairs
Environmental Protection Agency
o: [202-564-2880](tel:202-564-2880)
m: [202-768-5780](tel:202-768-5780)

Begin forwarded message:

From: <rory.carroll@thomsonreuters.com>
Date: September 23, 2015 at 8:31:58 PM EDT
To: <stclair.christie@epa.gov>, <milbourn.cathy@epa.gov>
Cc: <Alexandria.Sage@thomsonreuters.com>
Subject: Reuters inquiry about VW letter to customers

Greetings from SF,

Reuters has obtained letters from Volkswagen informing customers in April that they should bring in diesel cars to dealers for a software update. VW said the "vehicle's engine management software has been improved to assure your vehicle's tailpipe emissions are optimized and operating efficiently." It says the action was being taken in cooperation with US EPA and CARB. The subject of the letter is "Emissions Service Action 2306."

What does US EPA know about these letters? How are they related to the company's cheating on NOx tests? Any information appreciated - we are going to press with this very soon.

Best, Rory

Rory Carroll
Correspondent
Reuters

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